

Advice Quality Standard Certification

awarded to

Citizens Advice Swale

The Advice Quality Standard (January 2017, Version 2)
should be awarded at the following level:

- **Advice Only (basic initial advice and form filling)**
- **Telephone services (National, regional or local telephone helplines)**



A handwritten signature in black ink, which appears to read 'Lindsey Poole', is written over a thin horizontal line.

Lindsey Poole
Director, Advice Services Alliance

Date Awarded: September 2020

Valid Until: September 2023